XCelsius

built to handle any moment

XCelsius®
Waist warmer

User manual

XC-HEAT-MW-G1 / XC-HEAT-MW-BE1

EN

Contents

1	Introduction	3
2	In the box and parts	3
3	Safety	3
4	Symbols	4
5	Use	5
6	Display codes and troubleshooting	6
7	Cleaning and storage	6
8	Technical data	7
9	Recycling	7
10	Warranty	7
11	Compliance	8
12	Contact	8

1 Introduction

Thank you for choosing the XCelsius® waist warmer. Read this user manual **completely before using the product** and keep it. Pass it on if you give the product to someone else.

Intended use: the waist warmer is intended to warm your waist and lower back. For household indoor use only. The product is not a medical device.

2 In the box and parts

In the box

- The waist warmer
- Detachable controller KS6 with cord and plug
- Quick start and safety instructions

Parts

1	The waist warmer
2	Controller connector on the waist warmer
3	Controller with display, **ON/OFF** button and **TEMP** button
4	Power cord with plug

3 Safety

Read these safety instructions carefully. They help to prevent fire, electric shock and injury.

WARNING: Not to be used by **children under 3 years**, very vulnerable persons or persons insensitive to heat who are unable to react to overheating.

- For household indoor use only. **Not intended for medical use in hospitals.**
- Young children from 3 years may only use it if the controller has been **pre-set by a parent or guardian**, or if the child has been adequately instructed on how to operate the controller safely. Children aged 3 to 8 years only under supervision and with the controller always on the **lowest setting**. Children aged 8 years and above and persons with reduced physical, sensory or mental capabilities only under supervision or after instruction on safe use. Children shall not play with the appliance or clean it without supervision.
- **Do not use when wet or damp.** Do not wash or immerse in water.
- **Do not use folded or rucked** and do not insert pins. Never place the controller under, on or inside the waist warmer during use.
- Only use with the detachable controller **KS6** and at the mains voltage stated on the rating label.
- Check the waist warmer regularly for wear or damage. **If there are signs of damage, if it has been misused or if it does not work, do not switch it on again and return it to the supplier.** A damaged supply cord must only be replaced by the manufacturer or its service agent.
- Arrange the cord and controller so that nobody can trip over them or become entangled. Always pull out by the plug, not by the cord.
- **WARNING:** Plastic bags used in the packaging can be dangerous. To avoid **suffocation**, keep plastic bags away from babies and children. Do not use them in cribs, beds, carriages or playpens.

WARNING: Prolonged use at the highest setting may cause **burns**. For prolonged use, for example if you might fall asleep, set it to **1**. Test the heat first with the back of your hand.

4 Symbols

Read the user manual before use.

Do not use pins or needles.

Do not use folded or rucked.

Not suitable for children aged 0 to 3 years.

Protection class II: double insulated, no earth connection needed.

Do not wash.

Do not bleach.

Do not tumble dry.

Do not iron.

Do not dry clean.

Do not dispose of with household waste. Take it to a collection point for electrical appliances.

The product meets the applicable European requirements.

5 Use

Before first use

Take the waist warmer and the controller out of the packaging and check that nothing is damaged. **If you see damage, do not use the product** and contact us.

Connecting

1. Insert the controller plug into the connector on the waist warmer until it is firmly in place.
2. Plug the mains plug into a **220-240 V~** socket.

Using

1. Place the waist warmer around your waist or lower back.
2. Close the strap so that it fits well, but is not tight.
3. Make sure the waist warmer does not crease or fold and that the controller and cord lie free.

Switching on and choosing the heat setting

1. Press and hold **ON/OFF** for 3 seconds. You hear 3 beeps and the display shows setting **3**.
2. Press **TEMP** to choose a setting from **1** (low) to **6** (high).
3. **Preheating:** set it to 6 for 10 minutes, then choose a lower setting that feels comfortable.
4. **Prolonged use:** if you use the product continuously for a long time, or if you might fall asleep, set the controller to **1**.

Heat settings

1	Lowest setting, for prolonged use
2-5	Intermediate settings, choose what feels comfortable
6	Highest setting, for brief preheating

Automatic and manual switch-off

1. After **90 minutes** the controller switches off automatically. Want warmth for longer? Switch it on again.
2. To switch off yourself: press and hold **ON/OFF** for 3 seconds. Then pull the plug out of the socket.

6 Display codes and troubleshooting

P	Check that the controller plug is firmly connected to the waist warmer and restart. If P remains, do not use the product any more and contact us.
C	The controller has become too hot, for example under or inside the waist warmer. Switch it off, lay everything flat, let it cool down and restart.
E	The waist warmer is defective or has overheated, for example because it was used folded. Do not use it any more and contact us.

Problem	Solution
The display stays blank	Check that the plug is in the socket and that the controller is firmly connected to the waist warmer. Press and hold ON/OFF for 3 seconds.
It does not get warm enough	Choose a higher setting or preheat longer. You feel the warmth best where the product touches your body.
The product switches off by itself	After 90 minutes the controller switches off automatically. Switch it on again if you want warmth for longer.

7 Cleaning and storage

First unplug it and disconnect the controller. **Do not wash.** Only wipe with a slightly damp cloth. Let the waist warmer cool down before folding it. Roll or fold it loosely, do not place heavy objects on it and store it in its packaging in a cool, dry place.

Regularly check the product, the controller, the connector and the cord for wear or damage.

8 Technical data

Product	XCelsius® Waist warmer
Model	XC-HEAT-MW-G1 / -BE1
Type	HSBP210
Controller	KS6
Voltage	220-240 V~ 50 Hz
Power	100 W
Protection class	II
Heat settings	6
Automatic switch-off	90 min
Off-mode consumption	0.3 W
Material	100% polyester

9 Recycling

Do not dispose of this appliance with household waste. Take it to a collection point for electrical appliances (WEEE Directive 2012/19/EU), so its materials can be reused.

The box is made of cardboard: put it with the waste paper.

10 Warranty

This product comes with the statutory warranty: it must work as you can reasonably expect under normal use. In addition, we give an **extra 2-year warranty** on manufacturing and material defects, from the date of purchase. This extra warranty does not limit your statutory rights.

Not covered: damage caused by misuse, negligence or use not in accordance with this manual; normal wear and cosmetic damage; damage caused by dropping, impact, moisture, heat or incorrect connection; damage caused by repairs, modifications or disassembly by unauthorised persons.

Reporting a problem: first check this manual. Report a defect or warranty claim via your bol.com account, under the relevant order. Keep your proof of purchase and describe the problem, preferably with photos or a video. More information: **xcelsius.eu/garantie**.

11 Compliance

This product complies with the applicable European directives and regulations: **2014/30/EU** (EMC), **2014/35/EU** (LVD), **2011/65/EU** and **(EU) 2015/863** (RoHS), **(EC) No 1907/2006** (REACH) and **2009/125/EC** (ErP). The full EU declaration of conformity is available on request from **contact@xcelsius.eu**.

12 Contact

Questions, problems or complaints? Contact us at **contact@xcelsius.eu**. Please state the model and the batch number on the rating label.

Manufacturer

Brand Heroes
Randstad 22 12
1316 BX Almere
The Netherlands
contact@xcelsius.eu
www.xcelsius.eu

Designed by XCelsius® · Made in PRC